

VIN: 1GB3G3BG3D1184844

UNIT: 64954

IMPORTANT SAFETY RECALL NOTICE: 13V-590

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2013 Collins buses equipped with IMMI L9 end-release seat belt buckles are potentially noncompliant with S4.3(g) of FMVSS 209.

!IMPORTANT!

>Your bus is being recalled. >You should contact your nearest dealer for inspection and repair.

Why is a recall being conducted?

Certain IMMI seat belt assemblies equipped with L9 end-release seat belt buckles do not satisfy the requirements of FMVSS 209. When the push button on the buckle is pressed to release the latch plate for egress, the latch plate can become partially engaged with the buckle. Under this circumstance, the partially engaged latch plate may not separate from the buckle when a force of 22N is applied.

What are we doing about the problem?

We are instructing your Collins distributor to inspect and repair your vehicle. The inspection and repair will be in accordance to the IMMI inspection guide sheet which includes complete details of identifying and replacement of the affected IMMI L9 end-release seat belt buckle. Collins Bus warranty will provide the required parts and instructions. These repairs are offered to you free of charge.

What should you do?

Contact your local Collins Bus Corporation dealer and schedule a time to have your bus inspected and repaired. After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to Collins Bus Corporation.

What if you no longer own this bus?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Who should you contact if you have further questions or concerns?

Ginger Markus, Warranty Coordinator Collins Bus Corporation 415 West 6th Street South Hutchinson, KS 67505 (800) 533-1850, ext. 424

Email: ginger.markus@collinsbus.com

Fax: (620) 662-3838

(Over)

COLLINS BUS NOTIFICATION PROGRAM

13V-590

Owner Response Postcard

VIN #: 1GB3G3BG3D1184844

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| This vehicle was inspected and repaired according to instructions. | |
|--|---------------------------------|
| This vehicle was inspected and determined to not need repair. | |
| This vehicle was sold to: | _Name, Address, City, State/ZIF |
| This vehicle was stolen. | |
| This vehicle was destroyed. | |
| | |
| Owner's (or Former Owner's) Signature | |



SAFETY RECALL NOTICE

Collins Bus Corporation Recall # 13V-590

VIN #: 1GB3G3BG3D1184844

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WAYNE BOE 50 NELLIS DRIVE WAYNE, NJ 07470

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your bus repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact IMMI at (317-867-8496). If after having attempted to take advantage of this recall you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this safety recall may have caused; your safety is our first concern.

Sincerely, Collins Bus Corporation



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATE



POSTAGE WILL BE PAID BY ADDRESSEE

COLLINS BUS CORPORATION PO BOX 2946 HUTCHINSON KS 67504-9951

